

# Abercrombie & Fitch

Target Market
Diversification Strategy:
Fashion Industry

### **About This Report**

The "Target Market Diversification Strategy: Fashion Industry" report delves into strategies and innovative solutions to expand the consumer base of fashion brands by moving beyond the teenage demographic. By exploring key areas such as product development, marketing tactics, sustainable practices, and technological integration, this report provides insights to help businesses in the fashion industry thrive and resonate with diverse audiences.

### Market Landscape

The apparel sector is currently witnessing a dynamic shift driven by several emerging trends. Sustainability takes center stage, with emphasis ethical an on sourcing, transparency, and the adoption eco-friendly materials. Technological like advancements 3D printing augmented reality are revolutionizing the consumer experience, while collaborations and partnerships are fostering creativity and reaching new markets. Inclusive sizing, body positivity, and the rise of rental and resale options reflect a changing consumer landscape, propelled by the preferences of Generation Z for sustainable, socially fashion. conscious **Embracing** and capitalizing on these trends is vital for fashion businesses seeking to remain relevant and progressive in an ever-evolving industry.

66

The future of the Apparel sector forecasts a move towards sustainability, inclusivity, and technological innovation, with Gen Z at the heart of this transformation. Key trends include ethical sourcing, personalization, immersive experiences, inclusivity, collaborations. Crucial to this evolution are sustainable and engaged advertising alongside transformative physical retail spaces. Abercrombie & Fitch, following this direction, will become a leading sustainable and inclusive brand. Through focused initiatives, it has broadened its audience beyond teenagers, reinforced its brand and positioned itself identity, change-maker in a dynamic industry.

99

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### **Market Landscape**

### Opportunity Spaces in Fashion & Apparel

#### Themes:

- 1. Sustainability and environmental responsibility
- 2. Innovation and technology
- 3. Inclusivity and diversity
- 4. Personalization and customization
- 5. Ethical and transparent practices
- 6. Collaboration and partnerships
- 7. Marketing and advertising strategies
- 8. Experiential retail and immersive experiences

#### **Drivers of Change**

- Sustainable Innovation
- Technological Integration
- Collaboration and Partnerships
- Experiential Retail
- Business Model Innovation
- Inclusivity and Body Positivity
- Personalization and Customization
- Sustainable Fashion and Ethical Sourcing
- Engaging Fans through Tournaments and Events
- Playful Marketing and Tongue-in-Cheek
   Branding
- Leveraging Celebrity Branding and Ambassadors
- Sustainability and Socially Conscious Branding
- Sustainability and Environmentalism in PR and Brand Promotion
- Data-Driven Marketing and Personalization

### **Abercrombie & Fitch Opportunities**

### Opportunity Areas for Abercrombie & Fitch

- Sustainability
- Personalization
- Inclusive sizing
- Innovative store designs
- Technology integration
- Collaborative ventures
- Socially conscious branding

### **Product Ideas**

- 1. Sustainable Capsule Collections
- 2. Tech-Integrated Personalization App
- 3. Inclusive Activewear Line

### **Marketing Ideas**

- "Fashion for Good" Campaign
- In-store events and experiences
- Virtual Styling and Personalization

## COMPANY ANALYSIS

Abercrombie & Fitch



Abercrombie & Fitch, a prominent player in the fashion and apparel industry, demonstrates a proactive approach towards trending industry practices like embracing sustainability, inclusivity, and optimizing technological innovation. Strategic initiatives around reducing greenhouse gases and water consumption underscore its commitment towards sustainability, while prioritizing diversity and inclusion within its operations.

Despite economic challenges such as inflated costs, Abercrombie & Fitch has safeguarded its profitability through amplified focus on building a robust brand, nurturing customer loyalty, and significant investment in advanced technologies like AI and ML. These efforts facilitate personalized experiences for their customers and boost operational efficiency.

The recent surge in Abercrombie & Fitch's net sales, a key indicator of business performance, speaks volumes of its well-devised business strategy and customer-centric approach. Encountering steep challenges like inflation and rising raw material costs head-on, the company's strategy centers around consolidating its market position, enhancing customer engagement, and harnessing the power of digital tools like digital marketing and social media platforms for expansion.

Furthermore, Abercrombie & Fitch is taking strides towards transforming its business model. Emphasizing AI, Machine Learning, and data-optimized approaches all converge to enhance their customer experience and bolster their competitive edge in the retail industry.

In a significant brand evolution move, the entry of Abercrombie & Fitch into the bridal market via an online wedding shop epitomizes its quick adaptability and agility in catering to changing market requirements. The key drivers of its business success story remain resilience and consistent innovation, best demonstrated by creating distinctive product offerings, engaging customers interactively, and fostering a compelling brand identity. In summary, Abercrombie & Fitch projects its commitment towards sustainable business growth, continuous innovation, and reinvention to maintain a strong foothold in the competitive fashion and apparel industry.

"We continue to build on momentum from Q2, with sequential acceleration in both sales growth and profitability." – Fran Horowitz, CEO, Abercrombie & Fitch Co.

**Industry: Fashion & Apparel** 

Sector: Apparel

Competitors: H&M,Zara,American Eagle Outfitters,Forever 21,Gap,Urban Outfitters

### Ticker: ANF

Abercrombie & Fitch experienced a substantial performance surge in the closing quarter of FY 2024. Various key indicators spotlight this growth:

- A 21.09% YoY boost in core operational income brought the figure up to 1.45 billion USD.
- Total operational expenses also grew by 18.87% YoY to nearly 697.38 million USD.
- The fiscal year saw a remarkable 313.34% YoY increase in net earnings (after subtracting operating costs, interest, and taxes), reaching 158.45 million USD.
- The profit margin manifested a considerable 242.01% YoY growth standing at 10.91.
- Earnings per share (EPS) experienced a 266.67% YoY surge, settling at 2.97.
- Prior to deductions such as interest, taxes, depreciation, and amortization, the company realized 251.75 million USD, representing a YoY escalation of 118.08%.

In addition, Abercrombie & Fitch grew its cache of cash and short-term investments by 74.05% YoY, topping 900.88 million USD. The company's total assets also expanded by 9.62% YoY, amounting to 2.97 billion USD. On the positive side, it lowered its liabilities by 4.10% YoY to 1.92 billion USD, with 51.03 million shares circulating in the market.

Furthermore, there was an astonishing 313.34% YoY hike in the cash flow earnings of the company, reaching 158.45 million USD. The investment activities' figure saw a 34.07% boost, equaling –29.20 million USD. Meanwhile, a disappointing drop of 5,596.22% was noted in financial ventures, which showed a deficit of 24.10 million USD. Finally, their cash reserves exhibited a minimal growth of 0.16%, reaching a balance of 258.70 million USD.

### Innovation From Abercrombie & Fitch

In a transformative move emblematic of the ever-evolving retail landscape, Abercrombie & Fitch is advancing its well-strategized brand evolution by venturing into the expansive bridal market. This move comes in the form of an online wedding shop, a development that showcases the brand's agility and adaptability in the face of shifting market demands.

Over time, Abercrombie & Fitch has demonstrated resilience and innovation, transforming its previous slumps in revenue into a story of success and resurgence. Key to this turnaround has been the company's ability to differentiate its offering with unique products, fostering an active engagement with customers and simultaneously building a robust brand identity.

This latest strategic venture into the bridal sector doesn't just represent a new line of business. Rather, it marks a significant milestone in Abercrombie & Fitch's transformative journey, from a brand that once faced dwindling revenues to one that has reinvigorated its market presence and underscored its capacity for continuous reinvention.

### Competitor Review

Abercrombie & Fitch faces competition from major players in the fashion retail industry such as H&M, Zara, American Eagle Outfitters, Forever 21, Gap, and Urban Outfitters.

Gap, Inc., a significant competitor, has a broad portfolio of recognized brands like Gap itself, Banana Republic, Old Navy, and Athleta. This extensive brand portfolio, coupled with a substantial international presence, gives Gap an advantageous market position. Likewise, Urban Outfitters, with its diverse offerings across clothing, accessories, home goods, and beauty items through their own brand and others like Anthropologie and Free People, holds significant appeal among a wide age demographic. This company's varied product portfolio sets them up to be a strong competitor for Abercrombie & Fitch.

A shared feature amongst these competitors and Abercrombie & Fitch is their commitment to offering a convenient shopping experience and high-quality products. However, Abercrombie & Fitch edges ahead in innovation through their investment in AI and ML technologies, seeking to enhance personalization and operational efficiency. It will be insightful to monitor how Urban Outfitters and Gap respond to this technological trend to stay competitive in the constantly evolving retail industry.

Competitor analysis is not available at this time for other brands like H&M, Zara, American Eagle Outfitters, and Forever 21.

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Based on key research that the PSFK has been gathering, we have identified that Abercrombie & Fitch plans to embrace a more technologically-driven business model by investing in data, artificial intelligence (AI), and machine learning (ML). The company aims to implement AI and ML technologies in various aspects of its operations, including personalized customer messaging, in-depth customer analysis, omni-channel sales optimization, modeling and segmentation, integration of new data sources, creation of data products, and improvement opportunities identification. Additionally, Abercrombie & Fitch intends to optimize supply chain processes, demand forecasting, pricing strategies, and incorporate industry innovations for business growth and operational efficiency. Through this strategic focus on technology and innovation, Abercrombie & Fitch is gearing up for a significant business transformation aimed at enhancing customer experiences and staying competitive in the retail industry.

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## FUTURE SCENARIOS

Recommendations for

Abercrombie & Fitch



### Sector Forecast

## Apparel

In the future, the apparel industry, deeply influenced by Gen Z demands and preferences, will see a fundamental shift towards a more sustainable, innovative, and inclusive approach. This transformation will leverage prominent themes that currently run across trends, creating a new standard for future fashion practices designed to resonate with a mindful, digital native, and socially conscious generation.

The notion of sustainability will extend beyond a mere trend to become a cornerstone for brand identity. With Gen Z's keen focus on environmental responsibility, brands will pursue sustainability not only in product creation, using eco-friendly materials and circular fashion practices, but also in innovative business models like rental and resale services.

Almost as an extension of this sustainability, ethical sourcing and transparent practices will become the norm, reflecting the Gen Z consumer demands for social consciousness from brands. This will encompass responsible supply chain practices, concise traceability systems, and a genuine commitment from brands to incorporate these into their operational ethos.

This customer-centric era will witness the rise of personalization and customization as major industry drivers. Seeking more than just fashion, the Gen Z quest for unique self-expression will push brands to offer personalized accessories and customized products.

Simultaneously, embracing technology, particularly digital experiences, will be crucial. The fashion world will further blur the physical-digital divide, offering unique, interactive fashion experiences through technologies like 3D printing, virtual try-ons, and augmented reality.

Inclusivity and body positivity, championed by Gen Z, will permeate the industry. Brands will cater to a diverse spectrum of consumers by embracing inclusive sizing, diversity in design, and promoting body positivity in their marketing efforts.

Collaborative ventures, dignified by diverse partnerships, will create room for innovation and reinforce brand credibility among Gen Z consumers who appreciate unique collectives. This shared creativity will not only help in product diversification but also play a pivotal role in relevant and impactful advertising initiatives.

The advertising landscape, in tune with Gen Z preferences, will tilt towards more sustainable, socially conscious branding strategies. Interactive experiences for enhanced fan engagement, graceful wit in branding approaches, strategic celebrity partnerships, and environment–minded PR efforts will define successful advertising narratives. Employing data intelligence the campaigns will be personalized and directed, fortifying the bond with Gen Z.

Fuelled by the principle of experiential retail, physical stores will transform into immersive spaces focused on providing magical retail experiences to its consumers. Brands will design engaging installations and localized touch-points, cultivating a deeper bond between the consumer and the brand.

"Abercrombie & Fitch will be a leader in the global fashion & apparel industry, celebrated not only for our unique designs and high-quality products but also for our ability to deliver a personalized, immersive experience for our customers. We have evolved from exclusively catering to a teenage demographic to being a destination for diverse audiences, curating our offerings to resonate with people of all ages and lifestyles. As pioneers in sustainable fashion, our entire supply chain adheres to strict ethical sourcing and employs eco-friendly materials, underscoring our commitment to minimizing our carbon footprint.

Our physical and virtual stores offer augmented and virtual reality-powered shopping experience, allowing customers to select and try on products with unprecedented ease and accuracy. Beyond this, our innovative experiential stores serve as vibrant community spaces that host fashion-forward events and promote local art and culture. With our inclusive sizing and body-positive marketing, we have become the epitome of inclusivity, representation, and body diversity in fashion, creating a sense of belonging for a broad range of customers.

Embracing the spirit of collaboration, we have formed meaningful partnerships with independent designers and other businesses, launching exciting, varied collections that captivate different audiences time and again. We continue to innovate and adapt to meet the changing preferences of our customers, providing more flexible options like rental and resale, keeping us well-aligned with the evolving retail landscape.

Thanks to our bold steps in adopting advanced technologies like AI and ML, our engagement strategy has meticulously personalized touchpoints for every consumer, making each interaction with Abercrombie & Fitch unique and rewarding. All our efforts have radially expanded our customer base, allowing us to sustain massive growth and maintain a competitive edge.

At Abercrombie & Fitch, we have seamlessly integrated social awareness into our operations, contributing to pertinent social causes, and promoting conscious consumerism. With our unwavering commitment to sustainability, inclusivity, innovation, and exceptional customer experience, we are not just a fashion brand, but a vanguard of positive change in the industry."

### **Product ideas**

Product Ideas for Abercrombie & Fitch:

- 1. Sustainable Capsule Collections: Create a series of limited-edition capsule collections that exclusively feature sustainable materials and production methods, aligning with Abercrombie & Fitch's commitment to leading in sustainable fashion. These collections can highlight innovative eco-friendly materials, showcase progressive designs, and educate customers about the importance of conscious consumer choices.
- 2. Tech-Integrated Personalization App:
  Develop a personalized mobile app leveraging advanced technologies like artificial intelligence and machine learning to provide customers with tailored product recommendations based on their individual preferences, style profiles, and past purchases. This app can offer outfit-building suggestions, virtual wardrobe organization, and real-time integration with in-store experiences, helping users curate their own unique Abercrombie & Fitch looks effortlessly.
- 3. Inclusive Activewear Line: Launch an inclusive activewear line, tailored to suit individuals of all shapes, sizes, and fitness levels. This collection could focus on body-positive messaging, technical fabrications for different sports and activities, and education around the health and wellbeing of diverse bodies. With its inclusive messaging and performance-driven designs, this range would underscore Abercrombie & Fitch's commitment to promoting inclusivity and body diversity in the athletic wear market.

### **Marketing ideas**

- 1. "Fashion for Good" Campaign: In line with their commitment to sustainability and social awareness, Abercrombie & Fitch can launch a "Fashion for Good" campaign, showcasing their efforts towards ethical sourcing and sustainable materials. This campaign can feature collaborations with influencers and local artists who support the brand's mission, along with initiatives such as recycling and resale programs. Through this campaign, A&F can attract socially conscious consumers and demonstrate their dedication to creating a positive impact in the industry.
- 2. In-store events and experiences: A&F's experiential stores can be leveraged to host fashion-forward events and promote local artists and designers. These events could include fashion shows, live music performances, art exhibitions, and workshops. By creating a vibrant and inclusive community space, A&F can attract a diverse audience and increase foot traffic to their stores. This also allows the brand to showcase their products and collaborations in an engaging and interactive way.
- 3. Virtual Styling and Personalization: As A&F's future vision involves the integration of advanced technologies like AI and ML, they can leverage these tools to offer virtual styling and personalized experiences to their customers. This could include virtual styling sessions, where customers can get personalized recommendations based on their preferences and body type, as well as virtual try-on capabilities through augmented or virtual reality. This will enhance the customer's shopping experience and make them feel more connected to the brand.

- 1. Customer Persona Development: Conduct thorough market research and analysis to better understand the needs, preferences, and shopping behaviors of the target demographics beyond teenagers. This will help create detailed customer personas guiding product development, branding, and marketing strategies.
- 2. Product Expansion and curation: Enhance product offerings to cater to the diversified target market, ensuring a wide range of styles, sizes, and designs that resonate with various age groups and diverse lifestyles. Optimize collection curation and collaborate with independent designers and brands having complementary appeals.
- 3. Sustainable Supply Chain Management: Develop and implement robust sustainable supply chain practices to ensure ethical sourcing, reduce environmental impact, and promote transparency. Establish relationships with eco-friendly suppliers and manufacturers and launch initiatives for sustainable materials research and adoption.
- 4. AR/VR Experience Innovation: Continually invest in and enhance augmented and virtual reality capabilities to elevate the customer shopping experience and make it more personalized and immersive. Innovate virtual fitting room technology and AR-powered styling assistance to facilitate accurate product selection and customer engagement.
- 5. Experiential Store Design and Events: Develop innovative concepts for experiential store designs that go beyond retail, blending shopping with entertainment, art, and culture. Integrate impactful, pop-up events, collaborations, and guest designer experiences, offering customers unique and memorable moments.
- 6. Inclusive Branding and Marketing: Champion inclusivity, representation, and body diversity in all marketing and branding campaigns. Cast diverse models and ambassadors representative of the target market, ensuring everyone feels seen and represented in Abercrombie & Fitch's messaging and imagery.
- 7. Collaboration Expansion: Foster collaborations with high-profile designers and complementary brands to create exclusive collections, collaborations, or co-branded merchandise. Forming partnerships that expand Abercrombie & Fitch's reach and appeal, capturing new market segments.
- 8. Resale and Rental Programs: Develop innovative programs to offer customers flexible options use crothing rental or resale platforms. Establish partnerships or launch in-nouse platforms that ple customers to extend the lifecycle of their fashion choices while leveraging emerging trer psfk in circular and sustainable fashion.

## INDUSTRY ANALYSIS

Fashion & Apparel / Apparel



## Fashion & Apparel

### **Industry Overview**

Reflecting on the Retailer, Fashion & Apparel industry's recent performance reveals unique patterns and dynamic strategies impacting diverse firms within the ecosystem. The landscape showcases mixed results—some participants are sailing through with abundant growth and profits, while others battle choppy waters of sales hiccups and unrelenting market expectations.

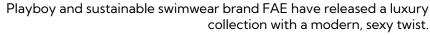
However, resilience is the name of the game in the retail arena and these players are not missing a beat. Both industry stalwarts and newcomers ride the same wavelength with an amplified focus on consumer-centric initiatives. Innovating the product portfolio and planning strategic international expansions are taking center stage to strengthen footholds in the vibrant retail market worldwide.

Efficiency models that effectively curtail excessive spend without cutbacks on crucial frontiers feature strongly in the overall strategy across these companies. Alongside this pragmatic approach, threads of consciousness weave into policy–making as companies amplify their move towards greener operations, showcasing capacious responsibility towards their role in shaping global sustainable business ethos.

Slipping away from obscure tactics, investments bloom in applaudable marketing pushes—an unequivocal proof of the continuing priority placed on customer outreach and nurturing rides over other concerns. Even while maneuvering evolving market trials, companies demonstrate an enticing blend of resilience and proactivity, consistently exploring and seizing growth catalysts in a bid to remain nimble, funky, and ever flexible in the much-relished global fashion bazaar.

"One of the key initiatives in Europe is to focus on quality of sales by reducing the number of digital platforms we sell to and stopping sales of our brands by third parties on digital platforms. This strategic move will help us increase the quality of sales with our most important wholesale partners across both bricks-and-mortar and online channels." - Unnamed speaker









# Apparel

### Sector Overview

The Apparel sector refers to the industry that involves the design, manufacturing, distribution, and sale of clothing and accessories for men, women, and children. This sector includes various subcategories such as sportswear, footwear, outerwear, formalwear, casual wear, and accessories like handbags, jewelry, and hats. The Apparel sector caters to a wide range of consumer preferences and trends, offering products that vary in style, size, price range, and quality. The sector is highly competitive and influenced by factors such as fashion trends, consumer purchasing power, and marketing strategies. Additionally, the Apparel sector has a significant impact on the global economy, providing employment opportunities and contributing to trade and revenue generation in many countries.

### **Segments**

Clothing, Footwear, Accessories, Undergarments, Sportswear, Children's wear, Formalwear, Outerwear

### **Sector Financials**

- The Apparel market is expanding rapidly
- Sales in the Apparel sector have been steadily increasing
- Consumer spending on apparel is at an all-time high
- Major players in the Apparel market are reporting strong profits in recent years



## MARKET TRENDS

Fashion & Apparel /
Gen Z /
Advertising & Branding



## Fashion & Apparel Trends

The fashion and apparel industry is undergoing a transformative shift driven by sustainability, technology integration, collaboration, and consumer-centric approaches. Sustainable practices and innovation are at the forefront, with brands adopting eco-friendly materials and circular fashion models. Integration of technology, such as 3D printing and augmented reality, is enhancing the customer experience. Collaboration and partnerships are thriving, fostering innovation and unique collections. The industry is prioritizing ethical sourcing and transparency. Personalization and customization are gaining importance in meeting individual preferences. Experiential retail is reshaping physical stores, while inclusivity and body positivity are celebrated. Business models are being reimagined to adapt to changing consumer preferences, with rental and resale options emerging. This industry-wide shift reflects a commitment to sustainability, technology, collaboration, and consumer-driven innovation.

Consumers today are leaning towards personalization and functionality in their fashion choices. Specifically, the rising interest in curated capsule wardrobes points to a desire for high-quality, versatile items rather than trend-driven clothes. More significantly, the shift in preferred brands for outerwear, such as the favoring of Carhartt over The North Face, marks a reconsideration of the classic symbolism of fashion brands.

paralleled by a noteworthy turn towards affordability and sustainability. This trend is particularly exemplified by the growing popularity of fast-fashion brands like Shein and Uniqlo, which provide access to trendy pieces at lower prices. The increasing patronage of resale and rental models, along with an amplified support for secondhand shopping, showcases a deeper commitment to sustainable practices. It appears that consumers today are increasingly acting as conscious buyers, embracing the concept of the circular economy in the fashion industry.

"The role of a brand's hero products is to be the purest distillation of the brand identity and values, a bridge between the brand heritage and its future, and the fodder for brand collaborations." - Unnamed speaker



A case study related to advertising & branding wasn't available.





### Gen Z Trends

Gen Z, the generation born between 1997 and 2012, is driving several higher-level trends that businesses should consider. These trends encompass sustainability and social consciousness, redefining relationships, adaptability in the gig economy, convenience and efficiency, and a craving for magical experiences. Gen Z seeks sustainable and socially conscious fashion choices, challenges traditional relationship norms, embraces poly-work and side hustles for financial stability, values convenience through self-checkout, and yearns for enchanting experiences. Understanding these themes of sustainability, self-expression, adaptability, convenience, and wonder is crucial for businesses aiming to engage with this influential generation and thrive in today's ever-changing market. By aligning strategies with these higher-level trends, brands can effectively connect with Gen Z and meet their preferences and demands.

Today's Gen Z and millennials are prioritizing financial security and emotional openness. They are seeking prenuptial agreements in relationships and are tending towards more emotionally charged music. There is a strong emphasis on mental health and self-care in their daily routines, reflecting a demand for mindfulness and meditation content. These generations are keen on leveraging new technologies such as artificial intelligence, augmented reality, and virtual reality to enhance their shopping experiences. At the same time, there is noteworthy need for financial education, specifically regarding credit score awareness, due to prevalent utilization of "buy now, pay later" schemes.

There's a notable shift in their spending priorities, especially in regards to technology, indicating a potential tightening of the financial belt. Sustainability features prominently within their purchasing decisions, revealing an increased environmental consciousness that brands should cater to. Finally, an increasing identification as LGBTQ+ within Gen Z signals a necessity for brands to incorporate more diversity in their marketing and product offerings. From these insights, it is clear that these consumers are seeking holistic wellness, greater financial education, and inclusivity while simultaneously demonstrating a technological aptitude and growing environmental awareness.

"'Gen Z is the first generation to be of legal consumption age in an environment with widespread adult-use cannabis access." - Unnamed speaker





### Advertising & Branding Trends

Prominent advertising and branding trends reflect the importance of sustainable practices, audience engagement, and strategic partnerships. Brands are embracing sustainability and social consciousness in their branding efforts, incorporating them into fashion collections and PR initiatives. They are also engaging fans through tournaments and events, creating interactive experiences that align with the growing popularity of sports. Playful and tongue-in-cheek marketing strategies are being adopted to resonate with audiences and create memorable brand experiences. Brands are leveraging the influence of celebrities as creative directors and brand ambassadors, forging strategic partnerships. Data-driven marketing and personalization are driving campaign performance and enabling targeted messaging. These higher-level themes emphasize the significance of purpose-driven branding, audience connection, and strategic collaborations in effective advertising and branding practices. By embracing these themes, businesses can create meaningful brand experiences, attract consumer loyalty, and drive success in the evolving advertising landscape.

Consumers today desire authenticity and originality, with an increasing trend of valuing personal reviews and recommendations from trusted sources over celebrity-focused marketing tactics. This reveals a deepening need for brands to produce genuine, tailor-made content that resonates with their audience's specific interests and needs. The growing influence of digital advertising signifies a shift in patron behavior, particularly among younger generations, towards an increased dependence and preference for digital platforms in making their buying decisions. Moreover, demographics such as older shoppers and high-spending consumers prioritize product quality and substantial value over brand popularity, casting doubts on the effectiveness of celebrity endorsements within these groups. Thus, personalized marketing and authenticity seem to be seminal in contemporary consumer desires and behaviors.

No additional data is available.

"One of the key initiatives in Europe is to focus on quality of sales by reducing the number of digital platforms we sell to and stopping sales of our brands by third parties on digital platforms. This strategic move will help us increase the quality of sales with our most important wholesale partners across both bricks-and-mortar and online channels." - Unnamed speaker





# Abercrombie & Fitch

Target Market
Diversification Strategy:
Fashion Industry

## APPENDIX

### **PSFK REPORTS**

These reports provide members of our **PSFK IQ** service a level of insights for every major industry and at each stage of the customer journey. They are produced by our researchers using a mix of Al-research tools and bespoke proprietary databases.

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### **ABOUT BROADMIND**

Broadmind helps organizations to explore the commercial possibilities of Al. We do this by blending research, innovation strategy and thought leadership with our practical experience of building generative Al tools and products. We focus on how generative Al can accelerate innovation, amplify marketing activity and create new customer experience. If you are interested in how generative Al can help you unlock new value in your business visit - **broadmind.ai** 

### **ABOUT TREND GOD**

TREND GOD is an advanced Al-powered tool designed to revolutionize trend analysis and market forecasting. Its intelligent technology scans vast volumes of digital information, identifying and interpreting patterns to predict emerging trends across various industries. With its unique ability to cross-reference trends from different sectors, TREND GOD offers a holistic perspective on market behavior, ensuring businesses remain at the cutting edge of innovation. **trendgod.ai** 

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### **ADDITIONAL NOTES**

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PSFK Reports are based on a diverse range of sources, including publicly available data, market research firms, academic research, government agencies, conference presentations, news media, and more. Our team of experts conducts extensive analysis, modeling, and data synthesis to produce insights that drive innovation and growth across industries.

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